



Under the new State of Maine guidelines, Amy's Salon and Spa has strict sanitation practices and social distancing policies. We understand there are concerns and therefore want to fully explain our new safety guidelines for complete transparency. If you are comfortable with the below procedures, we look forward to seeing you in our salon soon!

We will be asking these questions upon booking your appointment and 24 hours before your scheduled appointment time:

- In the last week have you experienced any symptoms of cold, cough, flu, or fever?
- In the last week have you been exposed to (to your knowledge) or quarantined with anyone experiencing those symptoms?
- Have you traveled outside the state in the last 14 days?
- Have you been closely exposed to anyone who has traveled outside the state in the last 14 days (to your knowledge)?

Appointment Social Distancing Policies:

For guests:

- You will be required to reschedule if you answer, "Yes" to any of the above.
- There is no waiting permitted in the lobby areas.
- Only those receiving services are allowed in the building. If a minor is getting a service done, we will handle it case by case.
- When you arrive please remain in your car until your service provider calls you (on the cell phone number you have provided) to let you know we are prepared for you to enter.
- We will refrain from any contact greetings. We look forward to giving handshakes and hugs soon.
- When you enter the building, please first stop at the sanitation station at the front entrance. There you will be asked to put your mask on, as well as a pair of gloves and optional clean rubber shoes.
- You will be required to wear a mask and gloves during the length of your service.

- Please bring your own mask. Cloth masks, surgical masks, or homemade masks are acceptable. Please let our staff know 24 hours in advance if you are unable to procure a mask.
- Please do not bring extra belongings (i.e. large bags and purses) into the salon with you. We ask you bring in the minimal amount possible and refrain from bringing anything you cannot keep in your hands or on your lap.
- All transactions will be processed as credit. Please do not bring cash. You may still add gratuity to your credit card. Our salon associates will be sure your stylist receives your gratuity.
- If you would like to make a retail purchase, please ask for assistance to limit contact with retail shelves. All product orders for those not receiving a service will be done as curbside pickup.

For staff:

- Staff will wear a clean mask, face shield, smock, and pair of gloves for each guest when required.
- Stylist stations in our salons are 4-5 feet from the next. We will only perform services at every other station, providing more than eight feet between any two active stations, while lessening the number of stylists performing services any given day by a minimum of 50%.
- Each guest will be given a sanitized smock or cape to wear during services.
- All stations, tools and shampoo bowls are sanitized with CDC-approved disinfectants between each guest.
- All linens and towels are laundered and sanitized after a single use.
- All hard surfaces such as door handles, telephones, and reception counters are disinfected hourly, at a minimum, or more frequently based on traffic.
- We will no longer be serving beverages, snacks, or offering magazines.
- When shampooing or rinsing color, a clean towel will be placed over guests' face.
- Our team washes their hands frequently, following the CDC guidelines of 20 seconds with soap. Hand washing will always occur between each guest and after removing gloves.
- We will refrain from handing out any appointment cards, referral cards, or other marketing materials. Please be sure to add any future appointments to your calendar.

To ensure we have the physical space to follow social distancing practice and the time to properly sanitize everything between each guest, we have had to reduce our appointment capacity. Unfortunately, that means appointments are limited. We are diligently working to open stylists' books reschedule/schedule appointments as quickly as possible. Please be patient with us and know that we GREATLY appreciate our guests continued support. We cannot wait to see you in our chairs. Stay well!

